



Tuesday, January 15, 2019

To Whom It May Concern:

I am writing in full support of Rodney Couch and the entire Provider Foodservice team. At Chick-fil-A, we are the nation's highest rated QSR restaurant for customer hospitality, quality of food and cleanliness of our over 2200 restaurants. Our standards for operational excellence and best practices are gold standards in our industry. Because of this, we are extremely selective in licensing our brand to food service partners.

Provider Foodservices Inc. has proven to be one of our best operating partners over the past 5 years at California Baptist University. Their operations reports are consistently great, among our best operated campuses, but above all, they truly understand what it takes to win the customer with exceptional service.

We would not hesitate to partner with Rodney Couch and Provider Foodservice again if another opportunity were to be presented.

Sincerely,

Allen DuPont
Sr. Principal – New Restaurant Growth
Chick-fil-A Inc.