



Shake Smart, Inc.
3608 Tallison Terrace
Austin, TX 78704
shakesmart.com

November 4th, 2021

Shake Smart, Inc.
3608 Tallison Terrace, Austin TX 78704

To Whom It May Concern:

This letter is to offer Shake Smart's support of Provider Hospitality, from the store-level employees, to the management team, and Mr. Couch. Since the conceptual stages of bringing Shake Smart to Cal Baptist University, through implementation, and on-going management, the entire organization has been nothing but excellent.

Provider Hospitality continues to receive the highest grade on Quality Assurance Assessments, they are responsive, innovative, and great partners. They take pride in the Shake Smart at Cal Baptist, and it shows. That location is one of the company's highest revenue locations, and many of our innovations come out of that store.

Shake Smart would be proud to open more locations with Mr. Couch and the Provider Hospitality team.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin Gelfand", written over a horizontal line.

Kevin Gelfand
President
Shake Smart, Inc.

fuel your lifestyle